

# 34th ANNUAL ANTI-FRAUD CONFERENCE

Presented by AFA, CDI, CDAA, NICB, and CAIF  
 Hyatt Regency Monterey Hotel - Monterey, California  
 April 10 - 12, 2024



## TUESDAY, APRIL 9, 2024

(MCLE- pending; POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)

Start	End	Event	Location / Track
7:30 am	1:00 pm	Annual Anti-Fraud Personnel Conference Golf Tournament	Del Monte Golf Course Hyatt Regency
1:00 pm	5:00 pm	Conference Registration	Regency Conference Center
5:30 pm	7:00 pm	Conference Networking Session	President's House

## WEDNESDAY, APRIL 10, 2024

Start	End	Event	Location / Track
7:00 am	5:00 pm	Conference Registration	Regency Conference Center
General Session			
8:00am	8:15am	<u>Opening Remarks and Welcome</u> <i>Jay Bobrowsky, Senior Vice President - SIU; AFA President</i> <i>Marisol Y. Mendez, Assistant District Attorney, Monterey County</i>	Regency Main
8:15am	9:15am	<u>Is It Real? Welcome to the World of Deepfake Insurance Fraud</u> <i>Ryan Malone</i>	Regency Main
9:15am	11:15am	<u>Body Language Expert</u> <i>Jerry Balistreri</i>	Regency Main
11:15am	11:30am	<u>Meet the New Executive Director, Coalition Against Insurance Fraud</u> <i>Michelle Rafeld</i>	Regency Main
11:30am	11:45am	<u>NICB UPDATE</u> <i>Daniel G. Abbott</i>	Regency Main
11:45am	1:00pm	Lunch	Location To Be Announced
1:00pm	1:55pm	<u>California Anti-Fraud Operations – Compliance Versus Commitment</u> <i>Lisa Benford</i> <i>Samantha Saechao</i>	Regency Main <i>SIU/Legal Tracks (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
		<u>Staged Auto Collisions and Organized Rings – Part I</u> <i>Rick Edmonson</i> <i>Kathy Jorgensen</i>	Regency 1-2-3 <i>Auto Track (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
		<u>How to Build, Prosecute, and Obtain a Six-Year Sentence and Over \$8 Million in Restitution on a Major Premium Fraud Case – Part I</u> <i>Alex Feigen Fasteau</i> <i>Molly Braun</i>	Big Sur <i>Workers' Compensation Track (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
		<u>A Provider Fraud Case Study: From SIU to DA– Part I</u> <i>Teena Barton</i> <i>Noelani Mars</i> <i>Dustin Kato</i>	Cypress <i>Medical Tracks (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
		<u>Working with Labor to Combat Wage Theft and Fraud in the Construction Industry</u> <i>Dan Calamuci</i> <i>Matthew Miller</i>	Spy Glass <i>Workers' Compensation Track (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>

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Start	End	Event	Location / Track
1:55 pm	2:15 pm	Break	
2:15 pm	3:10 pm	<u>Building a Criminal Case in Public Works Fraud: Case Anatomy</u> <i>Raymund Diaz</i>	Regency Main <i>SIU/Law Enforcement Tracks (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
		<u>Staged Auto Collisions and Organized Rings – Part II</u> <i>Rick Edmonson</i> <i>Kathy Jorgensen</i>	Regency 1-2-3 <i>Auto Track (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
		<u>How to Build, Prosecute, and Obtain a Six-Year Sentence and Over \$8 Million in Restitution on a Major Premium Fraud Case – Part II</u> <i>Alex Feigen Fasteau</i> <i>Molly Braun</i>	Big Sur <i>Property, Auto Tracks (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
		<u>A Provider Fraud Case Study: From SIU to DA– Part II</u> <i>Teena Barton</i> <i>Noelani Mars</i> <i>Dustin Kato</i>	Cypress <i>Workers' Compensation, Property, Auto Tracks (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
		<u>Highway Robbery: Combating Questionable Towing Bills</u> <i>Adam Brand</i>	Spy Glass <i>Legal, Investigative, Law Enforcement Tracks (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
3:10 pm	3:30 pm	Break	
3:30 pm	4:25 pm	<u>Fire Investigation and Analysis of an Evolving Solar Power Industry</u> <i>John P. White</i> <i>Ulises Castellon</i>	Regency Main <i>Property Track (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
		<u>Data Analysis in Support of Fraud Investigations: Real Cases, Practical Skills</u> <i>Steven Beltz, NICB</i>	Regency 1-2-3 <i>Investigative Track (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
		<u>MRI Brokering and the Impact of People Ex Rel. Allstate v. Discovery Radiology Physician, P.C. (2023) 94 Cal.App5th 521</u> <i>Tom Fraysse</i> <i>Ryan Fawaz</i> <i>Maisie C. Sokolove</i>	Big Sur <i>Workers' Compensation Track (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
		<u>Welcome to Insurance Fraud, now what?</u> <i>Michael Whittington</i>	Cypress <i>Law Enforcement Track (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
		<u>Multi-State Workers' Compensation Claimant Fraud - SIU Insurance Company SIU Perspective</u> <i>Stephanie Cooke</i> <i>David Bolte</i>	Spy Glass <i>Workers' Compensation Track (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
5:30 pm	7:00 pm	<u>Conference Networking Session, President's House</u>	President's House

# 34th ANNUAL ANTI-FRAUD CONFERENCE

## THURSDAY, APRIL 11, 2024

Start	End	Event	Location / Track
7:00 am	5:00 pm	Conference	Conference Center
7:30am	8:00am	<u>Coalition Meeting – “East Meets West”</u> <i>Michele Rafeld</i> <i>George Mueller</i> <i>Dominic Dugo</i> <i>Jay Bobrowsky</i> <i>Frank Sztuk</i>	Regency Main
8:00am	8:55am	<u>From Policies to Patterns: Understanding AI &amp; Leveraging Tech to Combat Fraudulent Claims – Part I</u> <i>Joe Stephenson</i>	Regency Main <i>Investigative Track (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
		<u>Victory before the battle! – The Importance of Frontloading Investigations to ensure Effective Examinations Under Oath</u> <i>Sumair Sandhu</i>	Regency 1-2-3 <i>Investigative Track (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
		<u>Senior Management Views on SIU and Anti-Fraud Programs</u> <i>Vern L. Steiner</i> <i>Joe Peterson</i>	Big Sur <i>SIU Track</i>
		<u>Battery and Electric Vehicle (EV) Fires - Where's the Juice?</u> <i>Andy Berasley</i> <i>Ulises Castellon</i>	Cypress <i>Auto Track (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
		<u>Interpreter Fraud Schemes &amp; Fraud Syndicates in Work Comp</u> <i>Teena Barton</i> <i>Gordon Oard</i>	Spy Glass <i>Workers' Compensation Track (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
8:55am	9:15am	Break	
9:15am	10:10am	<u>From Policies to Patterns: Understanding AI &amp; Leveraging Tech to Combat Fraudulent Claims – Part II</u> <i>Joe Stephenson</i>	Regency Main <i>Investigative Track (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
		<u>Synthetic Identities &amp; Digitalization: A Roadmap to Better Investigations and Analytics</u> <i>Ed Tavares</i>	Regency 1-2-3 <i>Investigative Track (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
		<u>Bundling For Profit: Physical Restoration Programs</u> <i>Janine Phair</i>	Big Sur <i>Auto, Investigative Tracks (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
		<u>How Science Can Elevate Your SIU Program</u> <i>Dalene Bartholomew</i>	Cypress <i>SIU Track (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
		<u>Field versus Desk Investigations</u> <i>Jim Wesson</i>	Spy Glass <i>SIU track (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
10:10am	10:30am	Break	

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Start	End	Event	Location / Track
10:30am	11:25am	<u>Capping and Insurance Fraud</u> <u>Vince Marinaccio</u> <i>Jeff Stuart</i>	Regency Main <i>Workers' Compensation Track (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
		<u>Ethics for Attorneys and SIU</u> <i>Sumair Sandhu</i> <i>Michael Chiriatti</i> <i>Gene Donnelly</i>	Regency 1-2-3 <i>Legal Track (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
		<u>It's Big and Yellow (and Green) – Now What Do I Do With It?</u> <i>Dave Bente</i> <i>Gabe Marquez</i>	Big Sur <i>Auto Track (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
		<u>So, You've Been Assigned to Investigate Auto Fraud... A Law Enforcement Perspective</u> <i>Rod Reyes</i>	Cypress <i>Law Enforcement Track (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
		<u>The ABC's of a Large Property Fraud Claim: From FNOL to EUO to SOL</u> <i>Kevin Hansen</i> <i>Richard Harer</i>	Spy Glass <i>Property Track (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
11:25am	1:00pm	Lunch	<b>Location To Be Announced</b>
1:00pm	1:55pm	<u>Unmasking Fraud: Leveraging Document Metadata and Cellular Evidence – Part I</u> <i>Rich McKeon</i>	Regency Main <i>Investigative Track (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
		<u>Premium Fraud, Tax Evasion, Wage Theft and the California Labor Commissioner's Office</u> <i>Lilia Garcia</i> <i>Dominic Dugo</i> <i>Eduardo Martinez</i>	Regency 1-2-3 <i>Legal, Compliance Tracks (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
		<u>Measuring an SIU Program's Success – In an Ever-changing Environment</u> <i>Jay Bobrowsky</i> <i>Brian Biggs</i> <i>Dawnde Pence</i>	Big Sur <i>SIU Track (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
		<u>Peer-to-Peer Rental Vehicle Theft: Strategies and Solutions</u> <i>Len Werkheiser</i> <i>Jessica Ballard</i>	Cypress <i>Auto Track (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
		<u>Thermonuclear Verdicts and Third-Party Litigation Financing</u> <i>Dennis Kass</i> <i>Richard Garcia</i>	Spy Glass <i>Auto, Property, Law Enforcement Tracks (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
1:55pm	2:15pm	Break	

# 34th ANNUAL ANTI-FRAUD CONFERENCE

Start	End	Event	Location / Track
2:15pm	3:10pm	<u>Unmasking Fraud: Leveraging Document Metadata and Cellular Evidence –Part II</u> <i>Rich McKeon</i>	Regency Main <i>Investigative Track (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
		<u>Unpacking Attorney Client Privilege</u> <i>Mattia M. Corsiglia</i>	Regency 1-2-3 <i>Legal / Law Enforcement Tracks (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
		<u>Premium Fraud Investigations – Harnessing the Power of OSINT</u> <i>Daniel Bartlett</i>	Big Sur <i>Workers' Compensation Track (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
		<u>Tsunami of all scams: Pig Butchering– Part I</u> <i>Erin West</i>	Cypress <i>Investigative Track (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
		<u>Foreign Operations and Mexico Investigations</u> <i>Sara Hermosillo</i>	Spyglass <i>Auto Track (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
3:10pm	3:30pm	Break	
3:30pm	4:25pm	<u>How to identify, Investigate and Prosecute any Fraud Case.</u> <i>Shaddi Kamiabipour</i>	Regency Main <i>Investigative Track (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
		<u>The Essentials of Auto Fraud Investigations</u> <i>John Philpott</i> <i>Matthew Barnes</i>	Regency 1-2-3 <i>Auto Track (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
		<u>Medical Fraud – Come with Your Questions, Leave with Answers</u> <i>Gordon Oard</i> <i>Lance Peatman</i>	Big Sur <i>Medical Track (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
		<u>Tsunami of all scams: Pig Butchering– Part II</u> <i>Erin West</i>	Cypress <i>Investigative Track (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
		<u>Making a Case for Restitution that will Stick</u> <i>John Hubanks</i> <i>Michael Lysobey</i>	Spyglass <i>Legal / Investigative Tracks (POST, SIU, Public/Private Adjuster, Agent/Broker CE's Approved)</i>
4:30pm	5:15am	<u>Meet the California Labor Commissioner</u> <i>Lilia Garcia</i> <i>Dominic Dugo</i> <i>Eduardo Martinez</i>	Spyglass  <b>Special Session</b>
5:30pm	7:00pm	Conference Networking Session	Monterey Ballroom

# 34th ANNUAL ANTI-FRAUD CONFERENCE

**FRIDAY, April 12, 2024**

Start	End	Event	Location / Track
9:00am	10:00am	<u>InsureTech 3.0 - Strategies for Artificial Intelligence for the Claims Workflow: Severity, Fraud, Litigation, and Future Regulations</u> <i>John Standish - AI and Analytics</i>	Regency Main
10:00am	10:15am	Break	
10:15am	12:00pm	<u>From Detection to Conviction</u> <i>Jay Bobrowsky</i> <i>Dale Banda</i> <i>Michael Chiriatti</i>	Regency Main <i>(POST Approved)</i>
12:00pm		<u>Closing Remarks</u> <i>Jay Bobrowsky, President AFA</i>	Regency Main

## Conference WIFI

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