



31st Annual Anti-Fraud Conference

Presented by AFA, CDI, CDAA, and NICB

www.annualantifraudconference.com

Tracks: Auto, Property, Workers' Compensation, Medical, Technology, Investigative, and Legal

Hyatt Regency Monterey Hotel

Monterey, California

April 8 - 10, 2020

SCHEDULE OF EVENTS¹

TUESDAY, APRIL 7, 2020

7:30 A.M. – 12 Noon	31 st Annual Anti-Fraud Conference Golf Tournament Old Del Monte Golf Course, Hyatt Regency
12:00 P.M. – 5:00 P.M.	Conference Registration Opens – Conference Center Foyer
1:00 P.M. – 5:00 P.M.	Exhibitor Set-Up
5:30 P.M. – 7:00 P.M.	Networking Reception - First Quarterly AFA Meeting and Attendee Welcome Reception - Hyatt Regency President's House

WEDNESDAY, APRIL 8, 2020

7:00 A.M.	Conference Registration Opens - Conference Center Foyer
7:30 A.M.	Exhibitor's Hall Opens – Conference Center

¹ Classes, titles, subjects, times, and instructors are subject to change.

GENERAL SESSION

Regency Main

- 8:00 A.M. – 9:00 A.M.** **Opening Session**
Jay Bobrowsky, AFA President; Senior VP, State Compensation Insurance Fund
Ricardo Lara, California Insurance Commissioner
Nancy O’Malley, Alameda County District Attorney and CDAA representative
Jeannine M. Pacioni, Monterey County District Attorney
George Mueller, Deputy Commissioner, California Department of Insurance
NICB Representative
- 9:00 A.M. – 9:45 A.M.** **Dept. of Homeland Security, Office of Biometric Identity Management**
- 9:45 A.M. – 10:30 A.M.** **Matthew Smith, Director Coalition Against Insurance Fraud**
- 10:30 A.M. – 10:45 A.M.** **Break**
- 10:45 A.M. – 11:45 A.M.** **Shaun Gipson, DDA Los Angeles County District Attorney’s Office
*Utilizing Data Analytics in Criminal Investigations***
- 11:45 A.M. – 1:00 P.M.** **Lunch – Monterey Ballroom**

BREAKOUT SESSIONS

1:00 P.M. – 3:00 P.M.

Regency Main- Medical and Legal Tracks

Pain (Mis)Management: Recognizing, Deterring, and Pursuing Provider Fraud Schemes Across the Pain Management Continuum

Ryan Fawaz, Katten Muchin Rosenman LLP
Christopher Maciel, Katten Muchin Rosenman LLP

Regency 1-2-3 – Medical/Legal Tracks

Telehealth and Telemedicine: Technology Advancing Medicine and Creating New Opportunities for Fraud

Tom Fraysse, Knox Ricksen LLP
Michael Stahl, DC.

Spy Glass – Workers’ Compensation Track

Workers’ Compensation: How the System is Supposed to Work and How Fraud Occurs

William M. Zachry, Senior Fellow, Sedgewick Institute and Former Chair, California Fraud Assessment Commission

Cypress – Auto/Property and Legal Tracks

Battling Auto Insurance Fraud - A Proactive Undercover Approach to Auto Body Shops, Part 2

Danny Lau, Deputy District Attorney, Alameda County District Attorney’s Office
John Lee, Detective, California Department of Insurance, Fraud Division

Big Sur – Technology and Investigative Tracks

ISO ClaimSearch Boot Camp (Basic-Intermediate)

Brian Panebianco, ISO-Verisk
Kevin Rawlins, ISO ClaimSearch

3:00 P.M. – 3:15 P.M. Break

BREAKOUT SESSIONS

3:15 P.M. – 5:15 P.M.

Regency Main – Workers’ Compensation Track

Ancillary Legal Services Fraud – New and Evolving Schemes

Teena Barton, Senior Special Investigator, ICW Group
Jenna Friedl, Program Manager, Investigation Solutions, Inc.

Regency 1-2-3 – Medical Track

Manufacturing Diagnostic Tests: Converting Normal Studies to Justify Interventional/Surgical Procedures

Michael Stahl, DC

Spy Glass-Technology and Investigative Tracks

Fraud metrics for Special Investigation Units.

Steve Epstein, PhD Co-CEO Polonious Case Management Systems

Cypress – Auto, Property, and Legal Tracks

Legal Challenges to Insurance Company’s Investigation of Claims

David McDowell, McDowell Shaw Garcia & Patton
Phaidra Garcia, McDowell Shaw Garcia & Patton

Big Sur – Auto Track

Auto Insurance Essentials

Craig Pusser, Supervisor, SIU, CSAA Insurance Group
James Sandoval, CSAA

5:30 P.M. – 7:00 P.M. Networking Reception – Hyatt Regency President’s House

THURSDAY, APRIL 9, 2020

7:15 A.M. Exhibitor’s Hall Opens

7:30 A.M. Conference Registration Opens

BREAKOUT SESSIONS

8:00 A.M. – 10:00 A.M.

Regency Main – Medical Track

Identifying and Combating the Inappropriate Use of MRI’s Injections and EMG’s

Dennis B. Kass, Founding Partner, Manning and Kass, LLP.
Dr. Josh Levin, Clinical Assistant Professor of Orthopedic Surgery and Neurosurgery, Interim Director, Physical Medicine and Rehabilitation Residency, Director, Physical Medicine and Rehabilitation Spine Fellowship – Stanford University Medical Center

Regency 1-2-3 – Workers’ Compensation Track

Urine Drug Testing Fraud - Workers’ Compensation Track

Gordon Oard, Senior Special Investigator, Berkshire Hathaway Homestate Companies

Spy Glass – Property Track

The Well is Dry: Case Study of Sophisticated and Organized Water Loss Claims

Xente Baker, Fire Investigator, Corona Fire Department
Jay Bobrowsky, Senior VP, State Compensation Insurance Fund
Matthew M. Roberts, Deputy District Attorney, Riverside District Attorney’s Office
Amy Zeta, Deputy District Attorney, Riverside District Attorney’s Office

Cypress – Technology, Investigative, and Legal Tracks

Investigating Rehabilitation Clinic Fraud

Shaddi Kamiabipour, Orange County District Attorney’s Office
Todd Frassen, Orange County District Attorney’s Office

Big Sur – Auto and Property Tracks

Dacey Dealership Dealings

Christopher Morales, Forensic Engineer, Momentum Engineering Corp.

10:00 A.M. – 10:15 A.M. Break

10:15 A.M. – 12:15 P.M.

Regency Main – Auto, Property and Legal

Murphy’s Law and Examinations Under Oath - Dealing with the Unexpected, the Unusual and the Downright Weird

Kevin Hansen, McCormick Barstow LLP

Regency 1-2-3 – Workers’ Compensation Track

The Zombie Apocalypse: Medical-Legal Fraud

James Fisher, Esq. Department of Industrial Relations/Division of Workers’ Compensation (ret.)

Kate Zimmermann, Kern County District Attorney’s Office

Spy Glass – Legal Track

California SIU Compliance, Preparing Quality Fraud Referrals & Investigative Demand Letters

Steve Smith, Chief, Administrative Support and Compliance, California Department of Insurance
– Enforcement Branch

Rod Reyes, Detective Sergeant, California Department of Insurance, Fraud Division

Cypress – Property Track

The Grass isn’t always greener: Investigating Grow House Claims

Jon Colman, Managing Attorney, Colman Law Group

Mike McKee, Special Agent, NICB

Dawnde Pence, Manager SIU, Auto Club of Southern California

Big Sur – Technology and Investigative Tracks

EDR Data - Applications Beyond Impact Speed

Kent E. Boots

12:15 P.M. – 1:30 P.M.

Lunch – Monterey Ballroom

GENERAL SESSION

1:30 P.M. – 2:45 P.M.

Regency Main

Effective Court Testimony

Erika Mulhere, Riverside County District Attorney's Office

Matthew Murray, Riverside County District Attorney's Office

2:45 P.M. – 3:00 P.M.

Break

3:00 P.M. – 4:00 P.M. Exhibitor Hall Closes/ Exhibitor Tear-Down

BREAKOUT SESSIONS

3:00 P.M. – 5:00 P.M.

Regency Main – Auto and Property Tracks

Arson Investigation in the 21st Century – Tactics, Tools and Tech!

Ulises Castellon, CEO Fire Cause Analysis

Regency 1-2-3 – Workers' Compensation Track

Supplemental Job Displacement Benefit Voucher Fraud

Brian Brisco, Administrative Investigator DCA, Bureau for Private Postsecondary Education

Janelle Perez, Detective Sergeant, California Department of Insurance, Fraud Division

Julie Sousa, Deputy District Attorney, Santa Clara District Attorney's Office

Spy Glass – Legal Track

Ethics for Prosecutors, Civil Attorneys, and Investigators Handling Fraud Matters

Tom Fraysse, Knox Ricksen LLP

Eric von Geldern, Deputy District Attorney, Alameda County District Attorney's Office

Vic Pence, SIU Supervisor, Mercury Insurance

Cypress – Technology and Investigative Tracks

Opening the Floodgates on Forgery – Documents, Deception and Detection

Ann Mahony, Certified Forensic Document Examiner & Court Qualified Handwriting Expert

Big Sur – Medical Track

Role of Medical Necessity in Medical Coding and Documentation

Beth Howard-Stalker, CEO, CostFirst, Corp.
Bill Reynolds, Owner/Partner, First Investigation Services

5:30 P.M. – 7:30 P.M. 31st Annual Anti-Fraud Conference Reception – Monterey Ballroom

FRIDAY APRIL 10, 2020

7:30 A.M. Conference Registration Opens

GENERAL SESSION

8:30 A.M. – 10:00 A.M. Dr. Phil McGraw (Dr. Phil) Mental Health Professional and TV Host

10:00 A.M. – 10:30 A.M. Break

10:30 A.M. - 11:45 A.M.

From Detection to Conviction: Key Issues and Ethics Hypotheticals

Dale Banda, COO, J.D. Wesson & Associates, Inc.; CDI, Deputy Commissioner (retired)
Eric von Geldern, Deputy District Attorney, Alameda County District Attorney's Office
Jay Bobrowsky, Senior VP, State Compensation Insurance Fund

**11:45 A.M. - 12 Noon Concluding Remarks & Gift Giveaway–
Jay Bobrowsky, AFA President**